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Date

## **MAINTENANCE REQUEST FORM**

|  | 111   |
|--|---|
| TENANT DETAILS   |   |
| Name   |   |
| Email  |   |
| <b>Preferred Contact Number</b>  |   |
| Property Address   |   |
| TYPE OF REPAIR OR MAINTENANCE  |   |
|  | Please phone our agency immediately on 0499 370 712. The following are examples of URGENT maintenance:  |
| URGENT   | <ul> <li>Blocked/overflowing toilet system/sewerage</li> <li>Burst water main or pipe</li> <li>A dangerous electrical fault</li> <li>Flood/storm/fire damage</li> <li>Failure of electricity or water supply to the premises</li> </ul> |
|  | Emergency! If the property or person is in danger of damage or injury, call 000.  |
| NOT URGENT   | Not an emergency. Please be aware our agency is to refer to the landlord for instructions regarding the item/s and will advise the tenant of the outcome as soon as possible.   |
| DESCRIPTION AND DETAILS OF REPAIR OR MAINTENANCE   |   |
|  |   |
| If possible, please attach photos to help describe the repair request.   |   |
| ACCESS INSTRUCTION   |   |
| Dog/s are kept on the premises. Tenant/s agree to restrain or remove for access.   |   |
| Approval to enter using agency key with tradesperson to advise tenant of day of entry.   |   |
| Tenant/s to be present. Tradesperson is to call the tenant to arrange time.  Please be aware that if the tenant arranges a time with the contractor but is not home as planned, the tenant may be responsible for any call out fees charged. |   |

Email the completed form to: property@jabirupropertyservices.com.au